

Enforcement Branch CAC Survey

County of _____

1. It is the goal of the Enforcement Branch to schedule visits or contacts enough to be of assistance to you in the administration of your county pesticide program. Is the frequency of contacts adequate? If you need more frequent visits, please explain why.

2. It is the goal of the Enforcement Branch to be responsible, accessible, and responsive to your questions and issues as they relate to the pesticide enforcement program. Are we meeting that goal?

3. The liaison assigned to your county is the conduit for information from the Branch. Would you prefer the Enforcement Branch liaison contact you directly or coordinate program assistance and issues routinely through your deputy?

4. Enforcement Branch staff provides training and information to your staff concerning enforcement procedures and Department of Pesticide Regulation policy. Staff are expected to be well prepared, organized, and knowledgeable on the subject matter. When providing training, does our staff meet this expectation? If not, what specific suggestions do you have that might help improve training presentations?

5. Taking into consideration the broad scope of complexity of pesticide use issues, are responses to your questions timely and complete?

a. From the liaison and other Enforcement staff?

b. From the Branch Chief and Supervisors?

6. Enforcement letters are intended to be clear and understandable to you and your staff? Do you recall a specific example of an unclear letter or policy during the past year or two? If so, please note it in your response.

7. It is the policy of this Branch for all staff to act in a courteous and respectful manner, even on occasions when there may be conflicts and disagreements between us. Are conflicts or disagreements between Enforcement Branch staff and you or your staff generally resolved with this in mind and to your satisfaction? If not, please briefly explain.

8. In general, how would you rate the Enforcement Branch staff knowledge of program assistance and oversight to you in carrying out your enforcement obligation?

Liaisons?

_____ Knowledgeable _____ Partly knowledgeable _____ Unfamiliar

The Branch Chief and Supervisors?

_____ Knowledgeable _____ Partly knowledgeable _____ Unfamiliar

9. In general, how well is communication between you, your staff, and Enforcement Branch staff?

Liaisons?

_____Strong

_____Acceptable

_____Unacceptable

The Branch Chief and Supervisors?

_____Strong

_____Acceptable

_____Unacceptable

10. Can you provide any specific suggestions for improving the way the Enforcement Branch interacts with and/or assists your county?

Comments:

This image shows a full page of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page, typical of notebook paper. There are no margins, text, or other markings on the page.